

Privacy Policy



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<https://screen.studio/legal>

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Last updated: September 4, 2025

The Subject of the Privacy Policy:

This document is the fulfillment of our obligations under the provisions on the protection of personal data, in particular the GDPR (Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC.

From this document, you will learn how and on what terms we process your personal data when you contact us or use our Services.

Additional information on the processing of your personal data when you decide to purchase our license will be provided during the process of purchase. This information can be also found here.

Data Controller:

The Controller of your personal data is us, Screen Studio: Timpler Adam Pietrasiak

address: Timpler Adam Pietrasiak, ul. Jana Janowskiego 29E/1, 30-440 Kraków, Poland

In all matters regarding our services, but also the processing of your personal data you can contact us at team@screen.studio.

Screen Recording Data Handling

How We Handle Your Screen Recordings

1. Local Processing: All screen recordings are processed locally **on your device**. The recordings are never uploaded to our servers unless you explicitly choose to create a shareable link.

2. Blur and Highlight Features:

- Our blur feature permanently removes pixel information in the exported video file, making the blurred content unrecoverable
- Our highlight feature emphasizes selected areas of your recording
- **Important:** These are creative video editing tools, not privacy redaction or legal compliance tools. Please see our DPA [here](#) for further information.
- Original unblurred recordings are retained in your project files (.screenstudio)

3. Project Files: Project files contain your original, unblurred recordings. Only share these files with trusted parties who need editing access.

4. Shareable Links: When you create a shareable link:

- The recording is uploaded to our secure cloud storage
- You can delete shareable links and their associated data at any time

Where do we obtain your personal data from?

The personal information we collect through our site comes directly from you. This happens when:

- You are browsing our website.
- You send us questions, a request for an offer.
- You purchase a license.
- You create an account on our website.
- You use our Application.

What personal data is processed by us?

Data processed locally on your device (never sent to Screen Studio):

- Screen recordings and project files

Screen Studio directly processes:

- Account registration data (names, email addresses, company information)
- IP addresses
- Shared links URL's of screen recording (when you choose to create shareable link)
- Support communications and tickets
- License validation and subscription status
- Recording metadata (duration, resolution, file size, creation date)
- Usage analytics (feature usage patterns for blur, highlight, export formats - when permitted)
- Statistics for shareable links

Third-party processors handle:

- **Cloudflare** (CDN/Cloud Storage): Shared recordings (only when you create shareable links), shareable links thumbnails
- **Featurebase** (Feedback): User feedback, feature requests
- **Lemon Squeezy** (Payment Processor): Order numbers, license keys, payment details, billing information, VAT numbers, customer names, devices names
- **Linear (Project Management): Bug reports and feature requests**
- **Neon Inc** (Database): Account data, license and payment data, shareable links data
- **Plain** (Support): Support communications, email tickets, customer service interactions, user emails
- **Plausible** (Website Analytics): Anonymized website traffic data
- **Resend** (Email Service): Transactional emails, notifications, authorisation emails

- **Sentry** (Error Monitoring): Device specifications, crash logs, error reports, IP addresses, user email (if user is logged in)
- **Telegram: Open support and feedback group, user communication and feedback**
- **Vercel** (Hosting/API): IP addresses, access logs, technical logs and metrics (app, website, server)
- **WeTransfer** (Support File Transfer): Debug logs, screen recordings and project files for support (only when you share for support)

For what purpose do we process your data?

We process your personal data to provide electronic services related to providing you with content on our Website, registering your account on our Website, enabling you to purchase a license, as well as for analytical and statistical purposes.

We process your data in order to answer your inquiry or present you an offer of our Services.

We may also process your data in the scope necessary to establish, pursue or defend claims.

We collect basic usage data in order to monitor and improve the product provided that you agreed to provide us with such data. The data helps us to decide which parts of the application are best developed and which are not, what should be our pricing or subscription plans, or in order to inform users or other persons on our Application's development. Please note that if we provide such information it is always provided in aggregate and in an anonymized manner. We never share the data of an identifiable user.

We also process your data in case of an error in our Application in order to develop our product and avoid such errors in the future. In such a case we collect your log data such as your device Internet Protocol ("IP") address, device name, operating system version, the configuration of the app when using our Service, the time and date of your use of the Service, and other statistics.

Screen Recording Management: To enable secure creation, editing, and sharing of your screen recordings, including application of blur and highlight effects.

On what legal basis do we process your data?

The legal basis for the processing of your personal data is:

- in case of providing electronic Services on our Website - the legal basis for processing is the necessity of processing to perform the contract (Article 6(1)(b) of the GDPR);
- in case of answering your inquiry- the legal basis for processing is our legitimate interest consisting in informing about our activity (Article 6(1)(f) of the GDPR) or in order to take steps at your request prior to entering into a contract (Article 6(1)(b) of the GDPR);
- for analytical, statistical or marketing purposes –the legal basis for processing is our legitimate interest consisting in developing our services and informing about our activity (Article 6(1)(f) of the GDPR);
- in order to possibly establish and pursue claims or defend against them and to ensure the security of your data - the legal basis for processing is our legitimate interest (Article 6(1)(f) of the GDPR) consisting in the protection of our rights.
- for the purpose of developing our product if you decide to consent to collection of usage data – the legal basis for processing is your consent (Article 6(1)(a) of the GDPR).

Who is the recipient of your personal data?

The recipient of your personal data, i.e. an external entity that will be entitled to participate in the processing of your data, will be our trusted subcontractors - IT service providers of data hosting and business mail services and companies supporting us in handling our orders and payment processor.

Public authorities may be the recipients of your personal data if it is required by law.

Current Sub-processors List:

1. **Cloudflare** (Cloud storage/ CDN)
 - Location: Global

- Purpose: Content delivery and file storage
- Data: Shared recordings (only when you create shareable links), shareable links thumbnails

2. **Featurebase** (Feedback)

- Location: Estonia
- Purpose: Feature request and feedback collection
- Data: User feedback, feature votes

3. **Lemon Squeezy** (Payment Processing)

- Location: United States
- Purpose: Merchant of Record, payment processing, licensing
- Data: Order numbers, license keys, payment details, billing information, VAT numbers, customer names, devices names

4. **Linear** (Project Management)

- Location: United States
- Purpose: Bug reports and feature requests
- Data: Bug reports and feature requests

5. **Neon Inc** (Database)

- Location: United States
- Purpose: Primary database for application data
- Data: Account data, license and payment data, shareable links data

6. **Plain** (Support)

- Location: United Kingdom
- Purpose: Support ticket management
- Data: Support emails, customer communications

7. **Plausible** (Website Analytics)

- Location: Estonia

- Purpose: Privacy-focused website analytics
- Data: Anonymized traffic data

8. **Resend** (Email)

- Location: United States
- Purpose: Transactional email delivery
- Data: Transactional emails, notifications, authorisation emails

9. **Sentry** (Error Tracking)

- Location: United States
- Purpose: Error monitoring and crash reporting
- Data: Device specifications, crash logs, error reports, IP addresses, user email (if user is logged in)

10. **Telegram** (Support open group)

- Location: United Arab Emirates
- Purpose: Live chat support
- Data: Chat messages, support interactions

11. **Vercel** (Application Hosting/API)

- Location: United States
- Purpose: Frontend hosting and deployment, backend server
- Data: IP addresses, access logs, technical logs and metrics (app, website, server)

12. **WeTransfer** (Support)

- Location: Netherlands
- Purpose: Large file transfers for support
- Data: Debug logs, screen recordings and project files for support (only when you share for support)

Important Notes:

- Screen recordings remain on your device unless you explicitly create a shareable link
- Analytics services only collect data if you've given permission
- You can request deletion of your data at any time by contacting team@screen.studio

What rights do you have in connection with the processing of personal data?

Below we present your rights related to the protection of personal data and the fact of processing your data. The rights granted to you in a specific situation depend on the purpose and on what basis we process your personal data.

Right of access to data

You have the right to obtain information regarding the personal data we hold about you. By submitting a request for access to your data, you will receive information about the processing of personal data, including in particular about the purposes and legal grounds for processing, the scope of data held, entities to which personal data is disclosed and the planned date of its removal. (Article 15 of the GDPR)

Right to rectification

You have the right to immediately rectify and/or complete the personal data stored about you. It is our responsibility to ensure that our mutual communication is based on true, complete and up-to-date data. (Article 16 of the GDPR)

Right to restriction of processing

You have the right to ask us to limit the processing of your personal data if you dispute the accuracy of the data stored about you, if the processing is carried out without a legal basis or if you have objected to its processing. (Article 18 of the GDPR)

Right to delete

You have the right to request the deletion of your personal data stored by us, unless maintaining the data is necessary to ensure freedom of speech, freedom of access to information, fulfillment of an obligation under the law, due to public interest, in order to report or defend against claims or to exercise rights under the law. (Article 17 of the GDPR)

Right to information

If you have declared the right to rectification, deletion or limitation of data processing, we will notify all recipients of your personal data about the method of rectification, deletion or imposition of restrictions on the processing of this data, unless it is impossible to carry out or involves disproportionate effort.

Right to data portability

You have the right to obtain a copy of the data provided to us, which will be sent to you or a third party in a structured, standard, machine-readable format. If you request that this data be sent to another data controller, this will be done, provided that it is technically possible. This right applies only to the situation when we process your data on the basis of your consent or in connection with the performance of the contract. (Article 20 of the GDPR)

Right to object

If your personal data is processed on the basis of our legitimate interest, you have the right to object at any time to further processing. We will consider your application in accordance with the rules resulting from the regulations. (Article 21 of the GDPR)

Right to withdraw consent

If your data is processed on the basis of consent, you have the right to withdraw it at any time, with future effect. This will not affect the legality of the data processed so far.

Right to lodge a complaint with a supervisory authority

If the processing of your personal data violates data protection regulations or if your data protection rights have been violated in any other way, you can submit a complaint to the supervisory authority. The supervisory authority competent in

Poland is the President of the Office for Personal Data Protection in Warsaw (ul. Stawki 2). Before you exercise your right to complain, we encourage you to contact us first at team@screen.studio so that we can clarify any concerns you may have.

Consideration of the application

If you send us an application for the exercise of a given right, a response to the application will be provided within one month of its receipt. If it is necessary to extend this period, we will inform you of the reasons for such extension. The response to your request will be provided to the e-mail address from which you will send the request, and in the case of requests sent by letter, by regular mail to the address you indicate, unless the content of the letter indicates the desire to receive feedback to the e-mail address (in this case, please provide an e-mail address).

Additional information

Your personal data will not be subject to automated decision-making, including profiling, referred to in art. 22 par. 1 and 4 GDPR, which at the same time would have legal effects on you or similarly significantly affect you.

To the extent that your personal data is processed on the basis of consent, providing personal data is voluntary. Otherwise, data collection is required by law.

Security

We value your trust in providing us your Personal Information, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

Children's Privacy

Our Services do not address anyone under the age of 13. We do not knowingly collect personally identifiable information from children under 13. In the case we discover that a child under 13 has provided us with personal information, we immediately delete this from our servers. If you are a parent or guardian and you

are aware that your child has provided us with personal information, please contact us at team@screen.studio so that we will be able to take necessary actions.

Cookies

We use the so-called cookies on our Website.

Cookies are small text files that are sent by the visited website and stored on the website user's device (usually on the hard disk). Their storage enables the website server to establish a connection with the user's browser and identify the user during subsequent visits to the website. Thanks to the stored cookies, the website can remember, for example, some user-selected settings or recently viewed subpages.

The legal basis for the use of cookies is the legitimate interest (Article 6(1)(f) of the GDPR), which is to maintain the website session after moving between individual subpages of the website and statistical analysis of website traffic (analytical cookies).

We use the following types of cookies:

- **Session cookies** - these are temporary files that are stored on the user's device until the user logs out, leaves the website or closes the web browser;
- **Persistent cookies** - these are files that remain on the user's device for the time specified in the parameters of a specific file or until they are manually removed by the user;
- **Analytical cookies** - these are files that allow us to understand how the user uses the website, which allows us to improve the functioning of the website. We obtain information anonymously from them, i.e. the user of the website is not identified on their basis.

Cookies can be disabled.

The web browser used by the user usually allows cookies to be stored on the user's end device by default. Each user can change the settings for cookies at any time. These settings can be changed in such a way as to block the automatic handling of cookies in the web browser settings or to inform about each placement of cookies on the user's device. Detailed information on the

possibilities and methods of handling cookies is available in the software (web browser) settings.

Limiting the use of cookies may affect some of the functionalities available on the website.

By using our website without changing the web browser settings, the user agrees to the storage of cookies on his or her device.

More information on cookies can be found at https://ec.europa.eu/info/cookies_en.

Links to other websites

Our Website may contain links to other websites. We are not responsible for the privacy practices of these sites. We encourage you to read the privacy policies of all sites you visit.

Amendments and Updates

The Privacy Policy is subject to periodic verification and update, if necessary. We will notify you of any material changes by posting the new Privacy Policy on this page and updating the "Last Updated" date.